

Terms and Conditions of Use:

1. You recognise the high risk of injury involved with participation in the various activities undertaken at Border Ice Rink. By entering Border Ice Rink, or consenting for a child to enter you are agreeing to participate at your own risk.
2. You agree to waive all liability claims against Border Ice Rink, its subsidiaries and associated companies, its directors, employees and volunteers for any injuries, ailments or other damage to yourself whilst using Border Ice Rink other than due to our proven negligence.
3. By signing into the rink you confirm that you have no pre-existing medical conditions that may be aggravated by participating in the activities at Border Ice Rink. Including but not limited to, pregnancy, high blood pressure, epilepsy, back problems, neck problems or any heart condition.
4. Disclaimer Notice must be read before you are permitted to use the roller rink facilities.
5. There is no membership required to take part in public roller skating sessions, but by completing membership forms, it means you do not need to sign in every session, just give your membership number.

SAFETY EQUIPMENT POLICY

6. Wrist Guards when skating. Wrist Guards are strongly recommended for ALL skaters, but it is your personal choice and skaters accept personal responsibility of any injuries sustained due to not wearing them.
7. Helmets are strongly recommended for ALL due to the Rink surface being concrete, but it is your personal choice and skaters accept personal responsibility of any injuries sustained due to not wearing them.
8. All participants must wear suitable clothing for skating (sorry no short skirts, and if wearing shorts we advise knee pads be worn) and clothing must be properly secured. No tying of jumpers, hoodies, jackets etc around your waist or shoulders. Please put them in the changing rooms.
9. Socks must be worn when renting hire skates.
10. Customer equipment brought to the rink must be in good, safe working order and fit for purpose. No missing wheels or sharp edges. Border Ice Rink its subsidiaries and associated companies, its directors, employees and volunteers accept no liability for damage to or injury caused by customers own equipment.

CONDUCT AND RINK USAGE

11. Please change into your skates after admission using the allocated changing rooms.
12. All skaters must skate in the same direction; direction is specified by arrows around the walls & keep moving when on the main area of the rink.
13. Skate to your own ability and ask rink staff for help when required. You should not attempt to perform manoeuvres that are beyond your skill level. For the younger / less confident skaters we have Hi-Vis vest for helpers to enter the rink and walk round, providing they have clean soled shoes on.

14. In the interest of safety and hygiene NO food or drink should be brought onto the rink surface. This includes bags which contain food or drink. Food and drink may be consumed in the designated seating and viewing area.

15. Skates only on the rink – no shoes, with the exception of Border Ice Rink staff. Parents/Guardians/Spectators should refrain from entering the rink arena unless they have been provided with Hi-Vis as per no 13.

16. Children 12 and under must have a parent or responsible adult in the building at all times. Under no circumstances are children 12 and under to be dropped off and left unattended.

17. Smoking or Vaping will not be permitted inside or at the entrance and exits of Border Ice Rink.

18. Abusive, discourteous or otherwise anti-social behaviour in or around Border Ice Rink will NOT be tolerated.

19. Littering, vandalism or unauthorised graffiti will not be tolerated anywhere in or around Border Ice Rink.

20. You agree not to enter Border Ice Rink whilst under the influence of drugs or alcohol.

21. You agree to abide by instructions given by Border Ice Rink supervisors, staff and stewards at all times.

22. Payment must be made prior to participating in any session. Non-payment will be treated as theft.

23. Sessions begin & end at the allotted session time. No discount will be given when joining a session already in progress or leaving a session early.

24. Border Ice Rink assumes no responsibility for the damage, loss or theft of any personal belongings brought into the rink. Personal items should not be left unattended anywhere in or around the rink, they must be left in the changing rooms, or ask the kiosk staff to hold in storage area. The kiosk has mobile phone secure storage available to hire.

25. Failure to abide by these generally accepted terms and conditions or to falsify consent information will result in a refusal of entry. The staff and management reserve the right to refuse entry at any point and to change the terms and conditions of entry.

26. Usage of mobile phones on the rink is not recommended, but is a personal choice, however staff reserve the right to ask you to put your mobile away, if your usage deems you unsafe / distracted on the rink. There is secure storage for mobiles in the kiosk as per no 24.

27. You have fun!